



## **SADDLE FITTING TERMS & CONDITIONS**

1. All Fitting & Mileage Fees are to be paid for in advance of the visit at time of booking.
2. We will travel to you only.
3. At least 48 hours notice needs to be given for cancellation or reschedule.
4. Fees cannot be refunded if less than 48 hrs notice is given.
5. Alterations & Adjustments are charged separately to Fitting Fees and Mileage.
6. In the event of not being able to find a suitable Saddle, the Fitting Fee and Mileage Charge still apply.
7. The Fitting Fee is not waived if a new saddle is purchased.
8. The first check on a new saddles is advised at 8-12 weeks unless specified differently.
9. The first check is chargeable as per Saddle Fitting Fees.
10. Any saddles other than those mentioned in item 12 that need to be ordered in require a 50% deposit.
11. Saddles to be paid for in full upon delivery.
12. Special orders/Customisation/Made to Measure are to be paid for in full at the time of ordering and cannot be amended or cancelled after 48 hours of the order being placed.
13. Midland Performance Saddles has the right to cancel the fitting if the horse or rider or location is deemed unsafe to proceed and the charges cannot be refunded.
14. In the event of bad weather that makes it unsuitable or unsafe to carry out a fitting Midland Performance Saddles reserves the right to reschedule the appointment.
15. Please have your horse ready and clean for your allocated time along with a rider/handler and your usual tack.
16. We will need to see a full ridden assessment in order to evaluate dynamic fit unless otherwise agreed.
17. Midland Performance Saddles operates under the Society of Master Saddlers code of conduct.